

COMPLIANCE REPORTING MECHANISMS PROCEDURE

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DEPARTMENT: COMPLIANCE	EFFECTIVE DATE: OCTOBER 2020
RESPONSIBLE PARTY: COMPLIANCE MANAGER	LAST REVISED: NOVEMBER 2021
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Purpose

This Procedure describes the methods by which potential issues can be reported to the compliance department.

Scope

This Procedure applies to all Amplifon Americas Employees, Contractors, Volunteers and Board Members.

Key Terms

Please see the Compliance Policy Definitions.

Procedure(s)

Amplifon has a variety of methods by which a report can be made to the compliance department.

Compliance Email: Individuals can email the compliance department at compliancedept@amplifon.com.

Compliance Hotline: Individuals can anonymously report compliance concerns to a confidential voicemail by calling (763)268-4103 or Toll Free: 1-800-234-9314.

Both reporting mechanisms are confidential and monitored daily. Access to both the email inbox and voicemail is limited to the Compliance Manager/Director, General Counsel and Legal Assistant.

Amplifon's compliance department maintains a record of all reports that are related to compliance issues. Opt-out requests are shared with the Miracle-Ear customer service team, and spam messages are disregarded. All other requests not related to compliance matters will be shared with the appropriate business unit to complete follow up action.

Mail: Reports can also be made by contacting Amplifon's Compliance department directly:

Compliance Department Amplifon Americas
Fifth Street Towers, Suite 2300
150 South Fifth Street
Minneapolis, MN 55402

Whistleblowing Tool: Reports must be submitted to the Whistleblowing Committee through the Digital Whistleblowing System <https://whistleblowing.amplifon.com>, as specifically designed to ensure ease of use for the best protection of Whistleblowers. It is accessible from any PC, tablet or smartphone (whether private and corporate).

